

TECHNIQUES OF TEAMWORK

Designed for Students
Grades 6th-12th
Ages 11-18

Program Length
3 hours

Park Location
Epcot®

SYNOPSIS

At the *Walt Disney World*® Resort, teamwork is one of our deepest-held values and leads directly to our success as a business. In this learning experience, we'll explore the everyday application of teamwork techniques by Disney Cast Members that enable them to step-up to create and deliver world-class experiences.

We'll start the day with some self-discovery of what is a team, uncover students' teamwork experiences, and explore some of the differences between an average team and a high-performing team. Throughout the experience we will challenge students to work together as members of a high-performing team.

A series of teamwork exercises builds team energy and leads to the discovery of the building blocks of high-performing teams—consensus, cooperation, support and valuing diversity. Each exercise brings focus and clarity to these success drivers and enhances students' understanding of the benefits of supporting and building upon the contributions of fellow team members and shared responsibility. Students will discover that trust serves as the foundation for every team and without it, there is no "team."

Students will be challenged to demonstrate their understanding and commitment to the four guiding principles that can transform an average team into a high-performing team. Students are called to action to subscribe to the philosophy of "we" rather than "me" and to not just show up, but to step-up and be a dynamic force in any team.

LEARNING OUTCOMES

After completing Techniques of Teamwork, participants will be able to:

- ✓ Explain the value of consensus, cooperation, support, trust, and diversity to the success of a team
- ✓ Comprehend the value of listening to achieve good communication and the need to support and build on the contributions of team members
- ✓ Demonstrate an understanding of shared responsibility
- ✓ Explain how a high-performing team works